



Catherine Daley

Specialist Consultant

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Qualifications

2025

Linking Leader Profile (LLP | 360)
Accreditation

2025

Team Management Profile
Accreditation

2025

Opportunities-Obstacles Quotient
Profile (QO2) Accreditation

2025

Window on Work Values Profile
(WoWV) Accreditation

2010

Master of Business Administration,
University of Newcastle

1989

Diploma of Adult Education

1984

Bachelor of Arts, University of
Newcastle

For a full list, please visit us on LinkedIn

Catherine has 30 years of leadership experience across aged care, health, and higher education, including 14 years as CEO of integratedliving, where she transformed a regional home care service into a \$130M enterprise spanning four states and two territories.

As a seasoned leader and innovator, Catherine brings a wealth of practical experience in navigating change, fostering engagement, collaboration and cohesion, to create high performing teams achieve organisational goals and objectives that support organisations to thrive, especially through reform and change.

Experience

March 2025 - Current

Specialist Consultant, Impactful Leaders

Facilitate workshops on high performing teams and leadership, provide coaching and support to leaders and team members to enhance their skills and performance.



Experience

Feb 2025 - Current Associate Enkindle Consulting

Offering Subject Matter Expertise to Home Care providers to help plan for and successfully implement changes required under the new *Aged Care Act* and Support at Home reforms.

2010 - 2024 Chief Executive Officer, integratedliving Australia Ltd

Catherine's vision for this organisation was to improve outcomes and address the equity gap in access to health and aged care services in regional, rural and remote Australia using innovative practice. A number of transformative projects demonstrated and evaluated new service models, especially virtual services, workforce redesign, technology, and robust financial management.

2003 - 2010 Sector Support, Quality and Business Development, integratedliving Australia Ltd

Strategy and business development, project management, quality and assurance, governance, risk, policy development, systems improvement.

2000 - 2003 Consultant

Clients included University of Newcastle Postgraduate School of Business, Hunter Regional Development Organisation, Hunter Institute TAFE NSW

1992 - 2000 Senior Advisor Strategy & Planning, TAFE NSW

Adapting policies and pricing models including comparative benchmarking on pricing and outputs, competitive neutrality, and the structural reform of a public monopoly business to increased market competition.

Professional Recognition & Memberships

2023 included in Top 30 Asia Pacific Leaders for the Care Leadership Asia Series.

Awarded *Ageing Asia 2019 Global Ageing Trailblazer* recognising achievements as a multi-disciplinary entrepreneur creating impact and advancing standards for older adults.

Member of Aged Care reform consultations and sector working groups including IHACPA 2019-2024

International presentations - 2015 Global Telehealth Conference in Canada Toronto Ontario, 2016 eHealth Conference in Toronto, 2017 eHealth Conference in Vancouver, panel member at the Ageing Asia World Ageing Conference in 2017 in Singapore.